

Welcome to Buckingham Banking Hub



About Cash Access UK



Cash is still important to millions of people in the UK. Between 5 and 6 million adults say they rely on cash in their day-to-day lives and digital or online solutions don't yet work for everyone all the time.

With these needs in mind, Cash Access UK was set up in early 2023 by Bank of Ireland UK, Barclays, Danske Bank, HSBC UK, Lloyds Banking Group, NatWest Group, Santander, TSB and Virgin Money.

Although we're owned and funded by these banks, we're a not-for-profit company here to bring shared cash and banking services to communities across the UK. The Banking Hubs we've opened so far are making a real difference to individuals, businesses and the wider community.

Find out more about our work at www.cashaccess.co.uk

3

Banking Hubs explained

Banking Hubs offer easy access to face-to-face cash and banking services. Each Hub has a counter service available to all customers, Monday to Friday, where they can:

- pay in cash and cheques
- withdraw cash
- check your balance
- pay utility bills
- top up your gas and electricity
- access change-giving services (for small businesses)

The counter service is operated by the Post Office and the Banking Hub Operator for Buckingham is Richard Fleetwood. Banking Hubs are open Monday to Friday, 9am to 5pm.





Community Banker Schedule Buckingham



Customers can also talk face-to-face to their own bank about more complicated banking enquiries like payments and transfers, managing their account, and how to use online banking. Community Bankers take it in turns to visit the Hub so you will find a different bank available on each day of the week. Community Bankers are usually provided by the banks with the most customers in the community.

Buckingham Banking Hub- Community Banker Schedule -Monday- Santander Tuesday- NatWest Wednesday- HSBC Thursday- Lloyds Friday- Barclays

Buckingham Banking Hub- officially opened 14th December 2023





